

PRIVACY POLICY

1. Protection of personal data

Personal data, are data that allow the identification of a person. These are, among others, the name, address, date of birth and IP address.

We (RIWOG Real Estate Management GmbH) take the protection and security of your personal data very seriously. Your personal data will therefore only be processed in the event of your express consent or if there is another legal basis (in the sense of the DSGVO). We only collect personal data that is required for the performance and processing of our tasks and services or that you have voluntarily provided to us.

Every access to our website and every retrieval of a file stored on it is logged. The storage serves internal system-related and statistical purposes. Logged are: Name of the retrieved file, date, time of retrieval, amount of data transferred, notification of successful retrieval, web browser, requesting domain, IP address of the requesting computer, search words, (...)*. We process and store all personal data that you transmit to us in the context of e-mail inquiries (e.g. name, address, e-mail address, telephone number, etc.) in order to carry out the contact you have requested and for the further maintenance of customer relations. This data will be stored by us until your written request for deletion.

If any questions arise in connection with this privacy policy, please send us an e-mail to the following address datenschutz@riwog.at.

2. Responsible for data processing

RIWOG Real Estate Management GmbH
RIWOG Project Development
RIWOG Holding
and other project companies and holdings owned by Andreas Schachinger, Johannes Benjamin Tanil and/or Mag. Niklas Bernehd.
Börsegasse 12
1010 Vienna
Tel: +43 1 512 88 89
E-Mail: datenschutz@riwog.at
Contact: Julia Wagner, Bakk. BA.

3. Note for children and teenagers

Since the consent of a child is only lawful if the child has reached the age of 16, the use of our services is not permitted for persons who have not reached this age limit. By submitting the declaration of consent, you ensure that you have reached the age of 16.

4. Your right to information and deletion (data subject rights)

You have the right to information about your stored personal data, its origin and recipient and the purpose of data processing, as well as a right to rectification, objection, data transfer, restriction of processing and blocking or deletion of incorrect / inadmissibly processed data.

You also have the right to revoke any consent you may have given to use your personal data at any time. To assert the data subject rights to which you are entitled (information, deletion, correction, objection and/or data transfer¹), please contact datenschutz@riwog.at.

If you are of the opinion that the processing of your personal data by us violates applicable data protection law or that your data protection rights have been violated in any other way, you have the option of complaining to the competent supervisory authority. In Austria, this is the data protection authority.

5. Use of data - security

The data provided to us will only be processed for clearly defined purposes or purposes covered by your consent. The collection of data takes place within the framework of provisions that are intended to support the initiation of a contract or to process a contract that has already been concluded and that are in accordance with the GDPR. This does not include use for statistical purposes, provided that the data provided has been anonymized.

Within the scope of our service portal on our website, we process your contact data in order to find search objects (properties) for you.

We automatically collect and store in your server log files information that your browser transmits to us. These are: Browser type/version Operating system used Referrer URL (the previously visited page), Host name of the accessing computer (IP address) Time of the server request. This data cannot be assigned to specific persons by the provider. A combination of this data with other data sources is not made, the data is also used only for statistical analysis.

We have taken state-of-the-art organizational and technical precautions to ensure the protection of your personal data (protection against misuse from both inside and outside the company; for example, through firewalls, encryption, access authorizations, etc.). However, it cannot be ruled out that, due to errors in data transmission not caused by us or also unauthorized access by third parties (hackers, etc.), information may be viewed or used by other persons. We do not accept any liability for this, provided that this misuse was not culpably caused by us.

It is recommended to use the postal service when sending particularly sensitive data and information, as security cannot be guaranteed when using e-mail.

6. Disclosure of data to third parties (transmission)

In principle, we do not make your personal data available to third parties.

However, it may be necessary to pass on your data to trusted third parties in order to fulfill your order (brokerage contract, also search order) or for legal reasons. These may be courts or authorities or other involved third parties (also order processors working for us). These may be internal departments of our company (EDP) or also companies of our group of companies (for the handling of joint projects), property management companies or brokers in business contact with us. In these cases, the transfer of your data takes place exclusively on the basis of the DSGVO (on the basis of consent given by you, for the purpose of fulfilling a contract or fulfilling a legal obligation, etc.).

¹ Provided that in the case of data transmission does not cause a disproportionate effort.

7. Saving/deleting data

We do not keep your personal data longer than is necessary for the purposes for which they are processed. The data is also stored for evidence purposes, taking into account the limitation periods or as long as a claim (liability) from us is possible.

We also process your data for the purpose of self-protection (protection of property as well as employee protection and performance of traffic safety obligations) as well as for the purpose of prevention and clarification of criminally relevant behavior in the form of encrypted video surveillance. The data is evaluated exclusively for these purposes. The data is stored for up to 72 hours; longer storage only takes place in case of an occasion for the duration of the processing of the procedure. Your data will not be passed on to recipients who pursue their own purposes with this data, but only to competent authorities and courts (for reasons of preservation of evidence or for the enforcement of claims), to insurance companies (for the settlement of insurance claims) and to lawyers and other bodies for the purpose of legal enforcement. We do not transfer data to recipients in a third country or to an international organization. Notwithstanding the data subject rights to which you are entitled (see point 4. Data subject rights), it should be noted that there is no right to data portability here.

8. Cookies

How to disable, delete or block cookies: The visited website allows to check/uncheck the individual cookies, with the modalities illustrated hereafter, but with the indication that in case of disabling, the full use of the website can no longer be guaranteed.

Please be aware that when you visit our website, we use cookies for advertising and communication purposes, login and registration, inquiries, and to avoid spam (see also <http://www.allaboutcookies.org/>). Cookies are small text files that are stored on your device with the help of the browser. We use cookies to make our website user-friendly. Some cookies remain stored on your device until you delete them. They enable us to recognise your browser on your next visit.

If you do not want this, you can set your browser so that it informs you about the placement of cookies, and so that you only allow this on a case-by-case basis. Please note that the functionality of our website may be limited if cookies are disabled.

Session cookies (local): these are technical cookies with a memory function, which remember the decisions the user makes on the website, but which are deleted once the user leaves the site.

How cookies can be disabled, deleted, or blocked: the website being visited allows you to select or deselect individual cookies in the manner illustrated below, but please be aware that if cookies are disabled, full functionality of the website cannot be guaranteed.

Firefox:

- Open Firefox.
- Press the “Alt” key on your keyboard.
- Click on “Menu” and then “Options” in your toolbar.
- Select the “Privacy” tab.
- Set “Firefox will:” to “Use custom settings for history”.
- Uncheck “Accept cookies from sites” to disable cookies and save your settings.

Internet Explorer:

- Open Internet Explorer.
- Click on the “Extras” button and then click “Internet Options”.
- Click the “Privacy” tab.
- In the “Cookies” tab, you can clear the cookies and save your preferences.

Google Chrome:

- Open Google Chrome.
- Select “Settings”.
- Click “Show advanced settings”.
- In the “Privacy” tab, click “Content settings”.
- In the “Cookies” section, you can disable the cookies and save your preferences.

Safari:

- Open Safari.
- Select “Preferences” in the toolbar (grey cog in the top right-hand corner) and then click “Privacy”.
- In the “Accept cookies” section, you can specify if and when Safari should accept cookies from websites. For further information, click on the Help button (?).

9. Web analytics - Google Analytics

Our website uses features of Google Analytics, a web analytics service provided by Google Inc. (“Google”), 1600 Amphitheatre Parkway Mountain View, CA 94043, USA. For this purpose, cookies are installed to evaluate how users use the website. The information generated by cookies is transferred to the provider’s server where it is stored. For more information on how Google Analytics uses user data, please refer to Google’s privacy policy at <https://support.google.com/analytics/answer/6004245?hl=en>

Name	Domain	Path	Validity period	Use
_ga	.example.com	/	2 Years	Differentiation/long-term recognition of users
gat	.example.com	/	60 Seconds	Serves for request limitation
_gid	.example.com	/	24 Hours	Differentiation/short-term recognition of users

You can prevent the storage of cookies by changing your browser settings, so no cookies are stored. The information generated by cookies about your use of this website (including your IP address) is transferred to a Google server and stored there. Google uses this information to evaluate your use of the website and to compile reports about website activities. We use this information exclusively for our own market research and for the optimisation and design of our website.

If necessary, Google will transmit this information to third parties if this is required by law or if third parties process these data on behalf of Google. Under no circumstances will Google associate your IP address with other data. You can prevent the installation of cookies by setting your browser software accordingly; however, please note that if you do this, you may not be able to use the full functionality of this website. By using this website, you agree to the processing of the data collected on you by Google in the previously described manner and for the previously stated purpose.

If you do not want your anonymised data to be used for website analytics, you can use the Google Analytics Opt-out tool found here: [GA-OptOut](#).

Your data is processed on the basis of our legitimate interests or those of third parties for the purpose of operating our website and improving our services.

The data are processed on the basis of the legal provisions of Section 96 Para. 3 of the Austrian Telecommunications Act (TKG) as well as GDPR Art. 6 para. 1 f (legitimate interest). Our legitimate interest pursuant to the GDPR is the optimisation of our offer and our website.

10. IP anonymization

We use the “Activate IP anonymization” feature. This means that your IP address is abbreviated by Google within the member states of the European Union or in other countries participating in the Agreement on the European Economic Area. Only in exceptional cases is the full IP address transferred to a Google server in the USA and abbreviated there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, compile reports about website activities, and provide further services to the website operator in relation to the website use and use of the Internet. The IP address provided by your browser for Google Analytics is not merged with other Google data.

11. Integration of services and contents of third parties

Third-party content such as YouTube videos, map material from Google Maps, RSS feeds, or graphics from other websites are integrated into our website. This always presupposes that the providers of this content have access to the users’ IP address as this is required to send the content to the respective user’s browser. The IP address is thus required for this content to be displayed. We endeavour only to use content from providers who solely use the IP address for the purposes of delivering content. However, we have no influence over whether third-party providers store the IP address for statistical purposes, for example. Should we become aware that this is the case, we will inform the user of this.

YouTube videos: videos stored on YouTube are embedded on our website. Our website only enables the connection to YouTube. YouTube is a service offered by Google. The “extended data protection modus” is activated for all YouTube videos on this website. This extended data protection modus is provided by YouTube and guarantees that YouTube does not store cookies with personal data on your computer. The IP address will be transmitted when accessing our website and playing embedded videos. However, the IP address cannot be allocated unless you have registered with YouTube or another Google service and/or are permanently registered prior to accessing the page. With the extended data protection modus, YouTube will store only cookies on your computer that do not contain any identifiable personal data as soon as you start playing an embedded video by clicking on it. These cookies can be prevented by using the relevant browser settings and extensions. Further information of the integration of YouTube videos can be found in YouTube’s information page.

Our website also includes the following third-party content: map material from Google Maps, Instagram, and Xing. This always presupposes that the providers of this content have access to the users’ IP address as this is required to send the content to the respective user’s browser. The IP address is thus required for this content to be displayed. We endeavour only to use content from providers who solely use the IP address for the purposes of delivering content. However, we have no influence over whether third-party providers store the IP address for statistical purposes, for example. Should we become aware that this is the case, we will inform the user of this.

12. Your rights

You are generally entitled to information, correction, deletion, restriction, data portability, revocation, and objection. If you believe that the processing of your data is in breach of the data protection law, or that your rights under data protection law have been infringed in any other way, you can lodge a complaint with the regulatory authority at any time. In Austria, this is the Austrian Data Protection Authority:

Wickenburggasse 8-10, 1080 Vienna

Telefon: +43 1 531 15-202525, Telefax: +43 1 531 15-202690

E: dsb@dsb.gv.at

W: <http://www.dsb.gv.at/>